



1st September 2014

Housing and Homelessness News

Joined Up Human Services

This DHHS project is being led by Disability, Housing and Community Services, in collaboration with the Department of Premier and Cabinet. It will deliver on Minister Petrusma's election commitment for a more joined up human services system.

There is a short survey available [here](#) – which is aimed at clients and carers across the human service system, as well as community sector and government workers. Please feel free to send the link on to others who you think would be interested in sharing their views.

The project so far has included a Ministerial roundtable with the Peaks Network, followed by a round of community sector, government and client focus groups around the state.

This is a long-term project designed to:

- Put clients at the centre of the system
- Improve client experience
- Reduce duplication across the human services system
- Support individuals and families to reach their full potential, and
- Build a shared vision with the sector and clients.

Further information and a project update is available [here](#). Further project updates will be added to the website as the project progresses.

Submissions to the Interim Report from The Welfare Review Taskforce

The Community Housing Federation of Australia (CHFA) and Homelessness Australia have both recently made submissions to 'A New System for Better Employment and Social Outcomes', the interim report of the reference group on welfare reform. Both organisations responded to a number of areas in the report and provided valuable feedback to the Review.

[Click here](#) to read CHFA's submission on their website.

[Click here](#) to go to Homelessness Australia's website and view their submission.

Reminders from Shelter Tas

Training: You can still participate in the training units on offer through Shelter Tas and Singleton Consulting & Training. These units are nationally accredited and have been subsidised by Skills Tasmania (participants are only required to pay 20% of the unit fee). They can be studied individually, or used toward a Diploma of Management. Units available are:

- **Support the recruitment, selection and induction of staff: 18th September**, Launceston 10.00am – 4.00pm (normally \$500, your organisation \$100)
- **Show leadership in the workplace: 7th October**, Campbell Town 10.00am – 4.00pm (normally \$600, your organisation \$120)

- **Develop and manage performance-management processes: 29th October**, Hobart 10.00am - 4.00pm (normally \$600, your organisation \$120)
- **Manage workforce planning: 11th November**, Hobart 10.00am – 4.00pm (normally \$800, your organisation \$160)
- **Ensure team effectiveness: 2nd December**, Campbell Town 10.00am – 4.00pm (normally \$600, your organisation \$120).

For more details on course content and registration go to the [Singleton Consulting website](#).

Membership: If you still need to return your Shelter Tas membership for 2014-15, don't forget include the additional information we requested:

- Updated contact details for your organisation
- The short survey requesting feedback on Shelter Tas.

Your assistance is much appreciated and the feedback will help us to improve our service to members. Thank you again for your ongoing support and membership.

Factoid of the Week | Commonwealth Rent Assistance leaves ¼ of older Australians in housing stress

About 1 in 4 older Australians who receive CRA remain in housing stress. About 1 in 5 still pay between 30% and 50% of their income in rent, and about 1 in 20 pay more than 50% of their income in rent.

AIHW analysis of Australian Government Housing Data Set, June 2012.

Media Releases

Shelter Tasmania welcomes youth budget promises

Shelter Tasmania, Friday 29th August 2014. [Click here](#).

Please contact Shelter Tas to view a copy of the article which appeared in the Mercury on Saturday 30th August – 'Advocacy groups give nod'. The article covers Shelter's response to the 2014 State budget based on this media release (unfortunately no electronic version is available).

TasCOSS welcomes maintained state budget funding in 2014-15 for programs that improve social equity

Tasmanian Council of Social Services, Thursday 28th August 2014. [Click here](#).

First year of NDIS showing positive results for young Tasmanians

Minister for Human Services, Wednesday 20th August 2014. [Click here](#).

Research and Articles

Mission Australia – Michael's Intensive Supported Housing Accord (MISHA) Project

This report provides findings on a research study undertaken in relation to the MISHA project over its first three years of operation and follows the lives of the men as they enter housing from homelessness and experience life in permanent accommodation, as well as the cost effectiveness of the program. [Read the full report](#).

The MISHA project

Mission Australia's Michael's Intensive Supported Housing Accord (MISHA) project was an innovative homeless program funded by a private donor that provided men experiencing chronic homelessness in the Parramatta area of Sydney with immediate access to long-term, stable accommodation while supporting them to build the lives they would like to live.

How we helped



What difference it made



What it saves



AHURI – Marginal rental housing – what is it, and how should it be managed?

The major forms of marginal rental housing vary in quality, security and availability of services and can be categorised into a typology useful for policy-makers. [Read the full article.](#)

University of Sydney - Homeless and Connected: mobile phones and the internet in the lives of homeless Australians

Mobile phones are an essential technology for people experiencing homelessness. Yet, while most have mobile phones, and many have smart phones, this doesn't mean they are able to make and receive calls or access online services reliably. [Read the report.](#)

ABC 7.30 Tas - Homes for the homeless

[Click here](#) to view the story from 7.30 Tas.

The Mercury - Waimea Heights Primary school students help raise awareness of homelessness in Tasmania

Students at Waimea Heights Primary school donned headgear for Colony 47's inaugural Hats for Homelessness Day. [Click here](#) to read the article.

Conferences/Forums/Training

8th National Homelessness Conference 10th-12th September

Homelessness Australia's conference, *Homelessness: Complexities and Countermeasures* will take place on the Gold Coast next week. It promises to be a fascinating couple of days, as homelessness service managers and staff, federal, state/territory and local government representatives, academics and researchers, as well as homelessness associations and other national organisations meet to discuss and debate current and future sector issues both internationally and closer to home (and develop new and innovative ways to address these challenges). Representatives from Shelter Tas will be attending, and will report back on the conference in the the eNews soon.

Supported Accommodation for Mental Health Consumers Workshop

A workshop to discuss the recommendations of the *Long-Term Supported Housing Advocacy Paper* developed by the Mental Health Council of Tasmania, Shelter Tasmania and Advocacy Tasmania will be held on Tuesday 2nd September, 10.30am-2.30pm, at The Grange in Campbell Town. The agreed recommendations from this workshop will be presented to the Minister for Human Services.

TasCOSS Conference Registration Now Open

Registration is now open for the 2014 TasCOSS Conference, *Navigating a Changing Environment*. The conference will be held on 13th-14th November at the C3 Convention Centre, South Hobart.

Cost: Early bird registration (before 26th September) \$297 TasCOSS members; \$385 non-member NGOs/University; \$495 govt/corporate; \$85 full-time students. Federal Minister for Social Services Kevin Andrews and State Minister for Human Services Jacquie Petrusma are confirmed speakers. Hear first-hand about their policies, plans and philosophies. Go to the [TasCOSS website](#) to register and find out more.

Thriving in the NDIS: The Role for Outcomes Measurement

This free webinar will be hosted by the TasCOSS Sector Development Unit on Monday 8th September, 11:00am-12:30pm.

Organisations are facing growing and shifting expectations from customers, communities, funders and government to articulate and measure the value they create. This webinar will look at the external and internal drivers for measuring outcomes and how this will help organisations prepare for new funding models, improve organisational performance and ensure the needs of their clients are being addressed. The content of this webinar will be aimed at organisations operating in the NDIS, but it will cover generic principles and practices that are applicable to anyone interested in measuring outcomes and understanding key principles underpinning the DHHS Outcomes Framework.

Go to <http://thrivingndis.eventbrite.com.au> to register. Contact Tim Tabart on (03) 6231 0755 or tim@tascoss.org.au; or Beng Poh on (03) 6231 0755 or admin@tascoss.org.au for more information.

Tasmanian Association of Community Houses (TACH) Conference

The TACH State conference will be held on 24th - 26th September at the Tidal Waters Resort, St Helens. The theme of the conference is 'Telling The Story ... The difference we make, the challenges we face', and the program is out now. Go to the [TACH website](#) to view the program or register to attend.

Other News

Seeking Young Person for YFCC Board

Youth, Family and Community Connections is a not-for-profit organisation providing a range of support to youth and families across the North West of Tasmania. They are seeking a young person aged 18-24 to join their Board of Governance to help guide the organisation in the direction needed to best support young people and families in the community.

Participation in monthly Board meetings is required. Training and support will be provided. If you are interested in finding out more, please contact Mel on 0488 070 134 or via email:

mel.blake@TL3.com.au.

C'MONA Community Centre @ MONA

In June this year, MONA opened a new community centre, C'MONA. MONA is still accepting proposals for activities, or bookings to use the spaces up until 5th October 2014. Bookings are free, but subject to availability and capacity. The centre is open six days a week (closed Tuesdays), 10am-5pm. [Click here](#) to find out more.

Grant Alert - Tasmanian Community Fund

Applications for small grants (up to \$10,000) will close on 10th September 2014. Applications for medium grants (\$10,001 to \$90,000) will close on 24th September 2014. Applicants will be notified of the outcome of their application in mid-December 2014.

Applicants are encouraged to discuss their project with Tasmanian Community Fund staff (phone 6232 7043 or 6232 7269 or email admin@tascomfund.org) before submitting their application. The guidelines and the application forms will be available on the [Tasmanian Community Fund website](#) just prior to the grant round opening. Grant Round 30 (small, medium and large) will open in February/March 2015.

Smartsafe Training Opportunity

Women's Essential Service Providers (WESP) are calling for registrations to attend Smartsafe training conducted by the Domestic Violence Resource Centre Victoria. The training will be held in Launceston on Wednesday 19th November. For more information contact Denise at Warrawee Women's Shelter on 6425 1382 or email warraweeinc@bigpond.com.

Managing Performance - free online learning course

The Fair Work Ombudsman has just launched an interactive online learning course which provides assistance with promoting good employee service and addressing underperformance when it occurs. To find out more [click here](#).

Other News

Position Vacant - Integrated Family Support Service Worker (Team Leader) North West Tasmania

Youth, Family & Community Connections Inc. is seeking applications from suitably qualified individuals for the position of IFSS Worker. The position will be based in East Devonport and Devonport and will work across the North-West and West Coast. A position description can be obtained by emailing Anne Heath anne@yfcc.com.au or telephoning 0418 238 532. Expressions of Interest will be accepted up until 5.00pm on Friday 19th September 2014. For further information contact Ros Atkinson, CEO, ros@yfcc.cm.au.

Grant Alert - Jetstar Flying Start Program

Jetstar's Flying Start Program invites community groups and organisations across Australia to apply for a grant for \$30,000, made up of \$15,000 cash and \$15,000 worth of travel with Jetstar, to fund a project that will enrich the lives of people in their local community. Applications close Tuesday 30th September. [Click here](#) for more information.

Making the most of your AGM - planning checklist

Management Support Online has published new material to help organisations prepare and make the most of their AGM. For more information or to download the free AGM Planning Checklist [click here](#).

R U Ok? Day

The Tasmanian Suicide Prevention Community Network invites you to the R U Ok? Day celebration on Thursday September 11th, 12.00-2.00pm, Parliament House lawns, Hobart. There will be performances, PCYC activities and food and drinks available. For more information contact Beth Lord blord@mrchobart.org.au or Archana Anil aanil@mrchobart.org.au or phone 6234 9138.

Anti-Poverty Week, 12th – 18th October

Anti-Poverty Week is a week where all Australians are encouraged to organise or take part in an activity aiming to highlight or overcome issues of poverty and hardship. Activities can be anything

from a workshop, forum, fundraiser or a petition. For more information or to register an activity go to the [Anti-Poverty Week Website](#).

Thanks to all contributors for their submissions and feedback. As information for our eNews comes from many different sources, views expressed are not necessarily those of Shelter Tas. If you would like to make a submission to the Shelter Tas eNews please [forward it](#) to us for consideration.



Shelter Tas is supported by the Department of Health and Human Services.