



Australian Government
**Australian Institute of
Health and Welfare**



Specialist Homelessness Services collection e-Newsletter for homelessness agencies

11 October 2011



July data update

The AIHW would like to thank all agencies for your cooperation and patience while processing your data for the month of July – almost all of July's data is now 'clean' with more than 800 agencies having their data received and validated! Congratulations to everyone - this is a great achievement.

If you're using SHIP as your client management system (CMS), you can check in SHOR (the secure AIHW website at <https://validatashp.aihw.gov.au>) under the 'SHS summary' tab to see if your data is 'valid'.

We'll continue to work with agencies whose July data has not yet been received and validated, including agencies using other CMS's or paper forms. Agencies using other CMS's will be contacted by the AIHW when they can submit data to SHOR.

Ready for your August data

August files can now be loaded in SHOR. To upload your August data:




1. extract a new file from SHIP as there have recently been some behind-the-scene fixes to improve data quality
2. load your new file into SHOR

Remember: Your July file **must** be loaded and validated before you can load your August file.

For assistance see <http://srs-support.infoxchangeapps.net.au/shs-data-extraction>

AIHW hotline

For help with and information on the Specialist Homelessness Services (SHS) collection:

-  phone the AIHW hotline on **1800 627 191**
Press option 1 for SHIP support OR option 2 for SHOR support.
-  email [**homelessness@aihw.gov.au**](mailto:homelessness@aihw.gov.au)
-  or visit [**www.aihw.gov.au/shsc**](http://www.aihw.gov.au/shsc)
(the SHOR manual is also regularly updated at www.aihw.gov.au/shor/).