



**Australian Government**  
**Australian Institute of  
Health and Welfare**



## **Specialist Homelessness Services collection e-Newsletter for homelessness agencies**

10 February 2012



### **Please send in your January data now!**

- It is time to send in your January SHS data now. Please upload your data extract for January (and all previous months) to SHOR by 24 February (or as soon as possible).
- Remember that you need to submit extracts in chronological order (so December data has to be loaded and validated before you can load your January data, etc.).



### **Manuals and other resources to help you send in your data**

Remember that links and other help guides for SHIP, SHOR and the SHS collection can all be found here:

<http://www.aihw.gov.au/shsc-resources/>

You will also find our new SHOR e learning modules on this webpage

These provide information on two common problems

- [Everything you need to know about passwords](#)
- [How to fix the most common validation error \(C07.004.04\)](#)

### **For help**

For help with and information on the Specialist Homelessness Services collection, SHOR and SHIP:



Phone us on  
**1800 627 191**



Email us at  
**[homelessness@aihw.gov.au](mailto:homelessness@aihw.gov.au)**



Or visit us at  
**[www.aihw.gov.au/shsc](http://www.aihw.gov.au/shsc)**

*Press option 1 for SHIP support OR  
option 2 for SHOR or other support*