

Shelter Tasmania Questionnaire



Dear Shelter Members and Supporters,

WE NEED YOUR FEEDBACK

Shelter Tasmania is Tasmania's peak housing organisation and has been working with its members to advance the housing sector since 1975. As members of Shelter your input is important for the ongoing development and strategic direction of Shelter. This year as part of our planning we would really appreciate it if you could complete the attached questionnaire.

The questionnaire is broken up into three sections:

- 1 The first section is to identify demographic details and members understanding of the role of Shelter.
- 2 The second section evaluates the current communication systems Shelter uses and seeks to identify more effective ways of providing information to Shelter members.
- 3 The third aims to identify what directions Shelter Tasmania should take over the next three years.

The questionnaire should take approximately 15 minutes to complete. You do not have to complete the questionnaire but by doing so you will assist us to ensure that Shelter is responsive to your needs as well as the needs of your community. Completed questionnaires will be kept confidential and will be used to inform Shelter Tasmania's strategic direction and Work Plan for 2006 – 2009. The questionnaire can also be downloaded on the Shelter web site see www.sheltertass.org.au

We have enclosed a prepaid self addressed envelope and ask that completed questionnaires be **returned to Shelter Tasmania**. Alternatively, questionnaires **can be faxed to 03 8610 1907**. If you need any assistance please contact Kate at Shelter on 6224 5488 or email to kate@sheltertass.org.au

We would like to take this opportunity to thank you for your ongoing support.

Yours faithfully,

Shelter Tasmania Management Committee



Shelter Tasmania Questionnaire

The second section evaluates the current communication systems Shelter uses and seeks to identify more effective ways of providing information to Shelter members.

As a member of Shelter, which description best describes you?

- Housing Co-operative
- Individual, non agency based
- Private business
- Political affiliation
- Community organisation / agency / program;
 - SAAP
 - Tenancy
 - Disabilities
 - Other _____
 - Housing
 - All of above
 - Mental Health

Please write the first two digits of your telephone number (eg 62) _____

What is your understanding of the role of Shelter?

What do you believe the role of Shelter should be?

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This section of the questionnaire is to evaluate the current communication systems Shelter uses and to identify effective ways of providing information to Shelter members.

Do you receive and/or read the Shelter newsletter ShelTashortz?

- Yes I find this useful
- Yes but I don't find it useful
- No and I would not find this type of communication useful
- No but this would be a good way for me to get information

Have you accessed the Shelter Tas web site www.shelertas.org.au ?

- Yes I find this useful
- Yes but I don't find it useful
- No and I would not find this type of communication useful
- No but this would be a good way for me to get information

Have you or do you have direct telephone contact with Shelter staff?

- Yes I find this useful
- Yes but I don't find it useful
- No and I would not find this type of communication useful
- No but this would be a good way for me to get information

Do you attend Shelter Tas management meetings or receive feedback from Shelter management committee members in your area?

- Yes I find this useful
- Yes but I don't find it useful
- No and I would not find this type of communication useful
- No but this would be a good way for me to get information

Do you know who your Shelter Management Committee members are in your region?

- Yes
- No



Shelter Tasmania Questionnaire

What would be the most efficient way for Shelter to provide information about housing and homelessness issues?

- By email, please provide your email address _____
- Through phone contact with Shelter staff
- Through meetings with Shelter staff
- Through management committee members in my area
- Through accessing the shelter web page
- Through telephone conferences
- Through video conferencing

What would be effective ways for you to provide feedback to Shelter on housing issues?

- By email, please provide your email address _____
- Through phone contact with Shelter staff
- Through meetings with Shelter staff
- Through management committee members in my area
- Through accessing the Shelter web page
- Through telephone conferences
- Through video conferencing

This section of the questionnaire is to identify what directions members feel Shelter Tasmania should take over the next 3 years?

What is the single biggest housing issue in your community that you feel Shelter should be involved in?

What developments do you believe Shelter should be involved in over the next three years?

What service gaps are there in your community that you feel Shelter should lobby for?

Thank you for participating.

Please fax your return to Shelter on 03 8610 1907.

If you would like to make any other comments please use the next page

