



member profile

West Coast Crisis Accommodation



Lyn O'Grady

About the Service

Location: Office space at Council Chambers, Zeehan

Service Area: West Coast Municipal region (9,574 square kms) - Strahan, Rosebery, Zeehan, Queenstown and Tullah.

Hours: 9-5 Mon to Fri (after/hours call local police).

Target Group: Multiple **Contact:** 03 6471 4748 during office hours, calls can be transferred to mobile by calling 03 6471 4700.

Staff: 1 full time coordinator - Lyn O'Grady.

What the Service Provides

- Crisis Accommodation (Brokered)
- Medium Term Accommodation - 4 facilities (3 bdrm house, 2 bdrm unit and 3x1 bdrm units).
- Outreach support
- Information
- Community Education

Level of Funding

Pittance - equal to a Prime Minister's dining table (Keating) or a few Chesterfields (Howard).

What works well

Because services are so limited, services work well together - sharing resources, information and creating effective networks....this extends to SAAP services on the NW Coast.

Major issues

- Lack of housing options for people not associated with the mining industry.
- Mining companies are buying all housing - lack of rental options.
- Debt to Housing - less exit points for people who have been suspended.
- Limited public housing.

Major in-service issues

- QMS!
- Coordinator also manages the Local Government Community Housing Program with 2 properties in Queenstown and 12 properties in Zeehan - long term tenants.

The Dream

To build groups of four units (2 bdrm) in Rosebery, Queenstown and Strahan.

Energy and eco efficient - all designed for aged and disabled.

Housing needs to cope with the extreme weather conditions - I want to create a model of housing that is in keeping with the environment and people.

Lyn departs as Coordinator of West Coast Crisis Accommodation/Community Housing at the end of April 2008. Shelter Tasmania would like to thank Lyn for her help, commitment and enthusiasm over the years and wishes her all the best for her new life in the future.

February 2008

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Zeehan Council Chambers